
SWAZILAND WATER SERVICES CORPORATION



REQUEST FOR EXPRESSION OF INTEREST

SWSC_03 OF 2018/2019

SELECTION OF CONTRACTOR

PROJECT NAME

BUSINESS INTELLIGENCE AND DATA WAREHOUSE SYSTEM

**THE SUPPLY AND IMPLEMENTATION OF A BUSINESS INTELLIGENCE AND
DATA WAREHOUSE SYSTEM**



25 July 2018

SWAZILAND WATER SERVICES CORPORATION



REQUEST FOR EXPRESSION OF INTEREST:
BUSINESS INTELLIGENCE AND DATA WAREHOUSE SYSTEM
SWSC_03 OF 2018/2019

The Swaziland Water Services Corporation (SWSC) hereby invites vendors with proven experience, capacity and competence in similar assignments to indicate their interest in providing services for the supply and implementation of a Business Intelligence and Data Warehouse System. The 'Expression of Interest' document can be downloaded from SWSC website at www.swsc.co.sz.

Interested vendors must provide information indicating that they are qualified to perform the services (brochures, description of similar assignments, experience in similar conditions, availability of appropriate skills among staff, etc). Consultants may associate to enhance their qualifications.

Expression of interest should be accompanied by the Firm's valid trading license, valid tax clearance certificate for government or parastatal tender, company profile and curriculum vitae of proposed key personnel.

Expression of interest is to be physically delivered by 16:00 hours on the 17th August 2018, in a sealed envelope clearly marked **"BUSINESS INTELLIGENCE AND DATA WAREHOUSE SYSTEM"** to a designated tender box at the address below:

Swaziland Water Services Corporation
Emftonjeni Headquarters Building,
CNR MR103 and Cultural Village Drive
Ezulwini

Clarifications and enquiries may be requested in writing, via email, and should be addressed to procurement@swsc.co.sz. The Corporation will respond in writing to any request for clarification up until close of business on the 10th August 2018.

A short list will be prepared from the received expressions of interest and the short-listed Firms invited to submit proposals for the provision of the services.



Late, telegraphic, Emailed and faxed tenders shall not be accepted. The Corporation does not bind itself to accept the lowest or any tender.

P.N. BHEMBE
MANAGING DIRECTOR
TERMS OF REFERENCE

1.0 Introduction

The Swaziland Water Services Corporation desires to procure and implement a Business Intelligence and Data Warehouse System.

The system shall provide integrated, time-variant, and non-volatile data from disparate sources, and shall provide for reporting and data analysis. The system shall also transform raw data into meaningful and useful information for business analysis purposes.

2.0 Scope of Work

The scope of work shall include;

1. To undertake a holistic requirements / needs analysis for the implementation of the system.
2. To conduct a Business Intelligence / Data Warehouse Modelling and design.
3. To make hardware and software recommendations for implementation of the system.
4. The supply, installation and configuration of a Business Intelligence and Data Warehouse System.
5. To implement the recommended integrated tools, hardware / software solutions.
6. To train the various category of stakeholders / users on the system including technical training for system administrators.





3.0 Qualification, Knowledge, and Experience

- a) Specific experience of the tenderer in relevant to the assignment, five (5) years or more.
- b) Adequacy of the proposed solution in responding to the Terms of Reference
- c) Experience, qualifications and competence of the key staff for the Assignment

4.0 Evaluation Criteria

The Corporation will consider the following factors when determining the most competitive proposals for the supply and implementation of a Business Intelligence and Data Warehouse System:

CRITERIA	POINTS
Specific experience of the tenderer in relevant to the assignment, no less than 5 years.	40
Adequacy of the proposed solution in responding to the Terms of Reference	30
Experience, qualifications and competence of the key staff for the Assignment	20
Participation by nationals / locals among proposed team	10

Bidders will have to attain a score of 70% to be shortlisted

